Minimum System Requirements – ExamSoft 11/16/2020

For Windows:

- Operating System: 32-bit and 64-bit versions of Windows 10.
- **Alternate versions of Windows 10, such as Windows RT and Windows 10 S, are NOT supported at this time.**
  - *If you are using a Microsoft Surface device, please read* [this](#) *article for important instructions on Windows 10 "S mode" versus the standard Windows 10. S mode is **not** compatible with Examplify.*
- Only genuine versions of Windows Operating Systems are supported.
- The versions of Windows 10 certified for use are 1909, 2004 and 20H2.
- The English (United States) Language Pack must be installed.
- ExamSoft does not support tablet devices other than Surface Pro as detailed above.
- CPU Processor: 2.0 GHz Intel i3 processor or equivalent
- RAM: 4GB or higher
- Hard drive: highest recommended for the operating system or 4GB of available space.
- For onsite support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adaptor).
- For technical troubleshooting, account passwords including BitLocker keys, may be required.
- Internet connection for download, registration, exam download, upload and some exam features.
- Examplify cannot be run within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.
- Screen resolution should be at least 1024 x 768.
- Administrator level account permissions [(Instructions)](#).

For instructions on how to check your computer's specifications, click [here](#).

- ***The following requirements apply for exams with ExamID or ExamMonitor enabled:***

- Examplify version 2.5 or greater
- <mark>Hard drive: 4GB or higher available space</mark>
- RAM: 8GB or higher recommended; 4GB required
- Webcam (no virtual cameras or phones as cameras)
- Microphone (no headphones, no virtual mics)
- Internet: 2.5 Mpbs upload speed
- **PLEASE NOTE:** You may not use any virtual camera or audio software with ExamID or ExamMonitor.

For Mac:

- MacOS Catalina (version 10.15) is only compatible with Examplify version 2.0.6 or higher (Released on 10/14/19 or later)
- MacOS Big Sur (version 11.0) is only compatible with Examplify version 2.5 or higher (Released on 11/13/20 or later)
- Supported operating systems: OS X 10.14 (Mojave), macOS Catalina (10.15), macOS Big Sur (11.0). Only genuine versions of Mac operating systems are supported.
- CPU: Intel processor. (Devices using Apple's M1 chipset are not supported.)
- RAM: 4GB or higher.
- <mark>Hard Drive: 4GB or higher available space.</mark>
- For onsite support, and in order to back-up the answer files to a USB drive, a working USB port is required (Newer devices may require an adaptor).
- For technical troubleshooting, account passwords including device passwords may be required.
- Server version of Mac OS X is not supported.
- Internet connection for download, registration, exam download, upload and some exam features.
- Administrator level account permissions [(Instructions)](#).
- Examplify cannot operate within virtualized environments or environments that require persistent network (local or otherwise) connections during secure exams. This includes, but is not limited to, VMWare, Parallels, Citrix workspace, virtual disks, streamed images, etc.

- For instructions on how to check your computer's specifications, click [here](#).
<mark>**NOTE: Mac devices using Apple's new M1 chipset are not currently compatible with Examplify.**</mark>

- *The following requirements apply for exams with ExamID or ExamMonitor enabled:*
  - Examplify version 2.5 or greater
  - <mark>Hard drive: 4GB or higher available space</mark>
  - RAM: 8GB or higher recommended; 4GB required
  - Webcam (no virtual cameras or phones as cameras)
  - Microphone (no headphones, no virtual mics)

- Internet: 2.5 Mbps upload speed
- **PLEASE NOTE:** You may not use any virtual camera or audio software with ExamID or ExamMonitor.